You may have noticed the newly refurbished space at the front foyer of Westmead Hospital.

Visitors, patients and staff will be able to keep up with the exciting changes coming to the Westmead precinct, thanks to a new, state-of-the-art Information Hub.

The hub houses all the latest information associated with the Westmead Redevelopment which includes all major changes across the precinct.

The hub is fitted with a TV and two iPads, which allows patrons to view an interactive presentation about the project and offer feedback on the redevelopment. Printed fact sheets have also been made available.

Visitors will also have the opportunity to chat to a representative from the Westmead Redevelopment project team, who will be stationed at the Information Hub at certain times during the day.

Westmead Hospital general manager Andrew Newton said the hub’s content and look would continually change as work develops.

“We want this space to be a primary point of contact for all the information about the Westmead Redevelopment for new visitors to the precinct,” he said.

“The hub will be a space of constant change and improvement – we’re looking at options to augment it with new and exciting technology; we want it to be as engaging as possible for visitors”.

The Information Hub will remain in Westmead Hospital’s main entrance for the duration of the redevelopment.

It will also provide a new permanent home for Westmead Hospital’s valuable volunteer service.

The space has been designed so that we can engage with visitors and patients and continue the dialogue around how Westmead can be improved and innovated. The idea of having the volunteers desk as a part of the design of the Information Hub was a natural fit.

The volunteers are often the first point of contact for visitors and help them find their way around the hospital. With changes and refurbishments happening around Westmead Hospital the volunteers will be up to date on what’s happening.

If your patients or visitors have questions about the redevelopment, point them towards the hub or to the project website: WestmeadProject@health.nsw.gov.au
The construction of the new central acute services building at Westmead will commence in mid-2016 and will require the relocation of The Children’s Hospital at Westmead’s helipad. The helipad will be located above the top floor of the Hainsworth Street car park.

It is being designed in Singapore, manufactured in China and is expected to arrive in July.

This month, members of the Westmead Redevelopment team visited Lismore Hospital to investigate the recently installed helipad to gain a better understanding of the construction and installation process and to learn lessons to mitigate any delays or problems at Westmead.

“One thing that surprised us was how quickly the helipad can be erected on site. It is pre-assembled once, prior to shipping and then de-constructed into containers. As a result, it goes together quite quickly on-site,” project director Tim Mason said.

What you need to know

- July 2016 - Site preparation starts for the new central acute services building
- September 2016 – The current helipad at The Children’s Hospital at Westmead ceases operation
- Late 2016 – The new helipad on the top floor of The Children’s Hospital at Westmead’s visitors’ car park becomes operational
- 2020—The central acute services building opens with new helipad
Important information on our works

- Please be patient, there will be disruption on the campus over the next five years.
- Check signs around your usual parking area for upcoming changes as the project progresses.
- Follow instructions from site staff.
- Walk only on marked paths.
- Report any concerns or questions you have to the Project Office – 1800 990 296

Works On Site

- New cooling towers installation continuing this Saturday 4 June
- Car parks closed for construction. Changed traffic conditions.
- Disruptions along Institute Road continuing. Traffic control in place. Please follow the instructions of traffic wardens.
- Car parking construction. Access to Oval is closed until the new car park is opened in August 2016.
- Redevelopment works, but no disruption
- Infrastructure upgrades underway.
- Construction of the new helipad commencing soon
- Car Park P7 is closed.
- Car Park P7 temporary car park closing this week - 1 June
- New Spaces opening 1 June
- Car parks closed
- Changed traffic conditions.
- New spaces opening 1 June