THIS WEEK

ON THE ROAD

This week, the team kicked off our redevelopment roadshow with a presentation to the allied health heads of department. If you’d like a presentation for your team or meeting, please contact the project office on 1800 990 296. It’s a great way to stay up-to-date.

MAKING CONSUMERS COUNT

In recent years, there’s been a growing understanding of the importance of involving the community in developing, implementing and improving local health facilities.

We’ve spoken to hundreds of hospital patients and visitors as part of our foyer pop-up display, user group planning activities and snap surveys, and their feedback has helped us redefine what health care at Westmead could look like in the future.

Now we’re moving beyond the walls of the hospital to expand our consultation, beginning with our WSLHD Consumer Council.

This dynamic group advises our local health district on consumer engagement and is coordinated by our WSLHD manager consumer and community engagement, Dr Coralie Wales.

Project leader Deanne Turner presented an overview of the Westmead concept, focusing on the vision for the precinct and the hospital.

Representatives were impressed with the work done to date and plans to involve consumers.

“I found today’s presentation exciting. I think it’s really important that the consumer’s voice is heard early on in the project,” said consumer representative Dr June Heinrich AM OAM. June has a long-term interest in the health service and was involved with the building of Westmead Hospital in the 1970s.

Executive medical director Dr Kim Hill said that engaging effectively and meaningfully with patients, carers, visitors and community members is critical to the success of the Westmead Hospital Redevelopment Project.

“This is a really great group who are so keen to work with us on improving health services and getting us ready to care for patients in the future,” Kim said.

See the interview with Dr Kim Hill and Dr June Heinrich AM OAM here or on Facebook/WesternSydneyHealth.