The integrated project team is developing an Information and Communications Technology (ICT) plan for the Westmead Redevelopment with support from Deloitte and with the WSLHD.

Over the next few months we’ll be planning future ways of working as a paper-light digital environment. A robust ICT system is an important step in enabling improved ways of working.

To do this, the team will be creating a practical ICT plan that will lay the groundwork for how this vision is to be realised. We’ll be consulting with staff, clinicians, executive, consumers, precinct partners and external service providers in order to develop the right plan for our patient’s and precinct’s needs.

Between now and March 2016 the goal is to understand the patient journey throughout the healthcare process and how new models of care can enhance this.

Once we understand this, we can plan for the ICT works that need to be undertaken to help to streamline access to information and the patient experience.

Keep an eye out for more information and get involved.

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Meet the Team: Mark Bolst

What’s your title?
Integrated Project Team ICT Interface.

What’s your role on the project?
I am the interface between the WSLHD and the Westmead Redevelopment on all information, communications and technology (ICT) issues. The WSLHD is undertaking a large review and upgrade of ICT capacity and the Redevelopment project needs to link with and support that work.

What are you working on right now?
I’m currently assisting the redevelopment with the tender process to bring more expertise in with a consultancy on the digital hospital. Deloitte have successfully been awarded this contract. This will help to review our clinical and technology processes as well as examine clinical, business, and ICT processes. We are working hard on building a foundation for a contemporary digital hospital. I’m also reviewing services impacts associated with the footprint of the new Acute Services Building.

What matters most to you on the project?
I think it would be a challenge to be able to identify a single component of the project that matters most to me as there are so many facets that could be weighted in a similar band. Perhaps you could say the thing that matters most to me is not being limited to a particular paradigm.

What do you think matters to your stakeholders?
That business processes and ICT systems support each other.

What were you doing before you joined the project?
A mix of project management, network engineering, and managing staff.

How long have you worked for Health?
I began working in Health in 2008 at RPA Hospital.

What was your first ever job?
An ICT officer at a K-12 private school, performing various system and network administration tasks.

Tea or Coffee?
Pure unadulterated water

Dogs or Cats?
I don’t see either animal as sufficiently functional to expend my time on. Maybe a pleasant Jersey cow or chook would be more appropriate.

Guilty Pleasure?
Consuming copious amounts of apples or other fruit.
This week the Redevelopment team presented to the Westmead Staff Forum providing updates on planning for the new Acute Services Building, the early and enabling works and transport and traffic.

Not surprisingly, there were many questions about car parking.

“There is a lot of work happening to address the traffic, access, transport and car parking issues at Westmead”, project lead Deanne Turner said.

“We will be doing a road show in the first two weeks of December to provide staff with more detail. Anyone can contact us to present to their teams”.

Westmead Director of Corporate Services Mathi Sakthivel also provided an overview of car parking management and operations. “We are establishing a Westmead car park consultative group and will conduct a staff survey in the coming weeks”, Mathi said.

This week we celebrate 20 years since The Children’s Hospital at Westmead relocated from Camperdown.

Over the decades Children’s has treated 500,000 inpatients and managed almost 1,000,000 treatments through their emergency department. “Caring for each child and their family has been both an honour and a challenge” Public Relations manager Leonie Leonard said. “Now is the time to celebrate all we have achieved and look towards our bright future.”

A photography exhibition was held on Monday night as recognition of the Children’s Hospital’s significant milestone.

“The medium of photography is the perfect way to capture the dedication and compassion of everyone at The Children’s Hospital at Westmead and to celebrate our brave patients and the staff who support them.” said Ivy Baddock, the hospital’s art curator.

Once the exhibition has concluded, the hospital has offered the redevelopment team the opportunity to reuse the printed shade cloth. “The shade cloth can be repurposed & on display during the redevelopment to remind us of why we are undertaking the project”, senior project director Justin Woodcock said.

“There will be some works undertaken around the Children’s Hospital at Westmead as part of the Redevelopment and this will be a nice way to re-use this great photography.”

To take a virtual tour of the Children’s Hospitals exhibition showcase photos please visit www.fromtheheart.org.au
Important information on works

- Please be patient, there will be disruption on the campus over the next five years.
- Check signs around your usual parking area for upcoming changes as the project progresses.
- Follow instructions from site staff.
- Walk only on marked paths.
- Report any concerns or questions you have to the Project Office – 1800 990 296

On site this week

- Demolition underway for the new car park.
- AW Edwards site compound
- FDC site compound for short stay & MON redevelopment.
- MON works to provide teaching & clinical simulation space
- Stowe Australia Compound High voltage infrastructure upgrade works.

- Lunch and rest area for workers in part of the old staff cafeteria - worker zone will be hoarded off.
- Short stay redevelopment site Hoarding installation and workers on site - please take care.
- Environmental and Geotechnical works on the ground floor of the NETS multi-storey car park and the fleet services car park. Continuing throughout November.