Hive of Activity

New Ways of Working

Happier workplaces and improved health outcomes were on the agenda at this week’s senior leaders meeting to discuss new ways of working.

The workshop was part of a series of interviews, studies and meetings conducted by the project team to help develop the brief for new activity-based workplaces at Westmead.

“As leaders, we felt that we have a responsibility to make sure all staff at the hospital can make the best use of their time, and to use the redevelopment as an opportunity to challenge long-held but outdated ideas about how we work,” said Deanne Turner, Director Clinical Strategy & Redevelopment.

“Our staff members are valuable and their time is valuable so we want workspaces and work practices that allow staff to get on with their jobs efficiently and effectively, no matter where they’re working.”

The recent studies highlighted inefficiencies in our current design such as a mixture of infrequently used rooms and people jostling for space within the same department.

“If we can design workplaces that reflect what we really need to do our jobs well, not what we think we need, we can significantly improve work satisfaction for staff,” Deanne said.

“At the end of the day our first priority is supporting the patient and family at significant times in their lives, but we need to support our staff to do that by creating the best workplace we can.”

At this stage, planning is focused on Finance and departments identified as part of Stage 1. The project team will present the findings of the studies to those departments in the next few weeks, followed by an all-staff NWOW update.

Meet the Team: Michelle Englert

What’s your title?
Project Manager

What’s your role on the project?
I’m looking after the High Voltage Power Upgrade for the precinct and the new Multi Storey Car Park next to Darcy Rd.

What are you working on right now?
Working on completing the new HV upgrade and progressing the new multi-deck car park to construction phase. This includes working with the comms team on providing information for patients, visitors and staff that work at the Westmead Centre for Oral Health.

This year, our team pledged to “always ask what matters most” as part of our Change Day commitment. What matters most to you on the project?
That I deliver projects that make people’s lives better. The new Multi Storey Car Park will be a huge boost to the precinct!

What do you think matters most to your stakeholders?
That we deliver what we have promised.

What were you doing/what role did you have before you joined the project?
I was working as a Project Manager on the Lachlan Health Services Project in Parkes and Forbes NSW.

How long have you worked for Health/Hospital?
1 year

What was your first ever job?
Unfolding and sorting ballot papers for the 1999 NSW State Election.

Tea or Coffee.
Tea

Dogs or Cats?
Definitely dogs

Favourite secret spot in Sydney?
It wouldn’t be a secret if I told you...

Guilty Pleasure?
Sleeping in
Important information on our works

As can be seen on the map below, there is a large amount of work happening across the Westmead precinct. This ranges from disruptions in major areas such as along Institute Road, to works where smaller areas need to be accessed for things like underground testing.

Recently contractor vehicles have been observed occupying car parking spaces where some of these works in smaller areas are occurring. These small scale works are generally undertaken within a short timeframe and the vehicles move on making the spaces available again for staff use. This kind of disruption will continue over the course of the project and we will mark these disruptions on the map each week. Please take notice each week of the changes on the precinct.

The Redevelopment team is committed to ensuring that construction workers parking their vehicles at Westmead are very closely managed. This has included allocated space away from staff parking areas for contractors to park and restricting the number of vehicles contractors can bring on to the precinct.

There are going to be more and more disruptions as we prepare to build the new Acute Services Building and the additional 1,400 car parking spaces across the precinct. We are doing everything we can to minimise the disruption to the operations of the hospital but there will be inconvenience from time to time. We thank you for your patience.

Works On Site

- Disruptions along Institute Road continuing. Traffic control in place. Please follow the instructions of traffic wardens.
- Works continue to build the new car park.
- Trenching for infrastructure upgrades.
- Short stay redevelopment works continuing for the HOPE unit.
- Pedestrian pathway road works across the campus occurring throughout February

More details on specific works are listed below:

- **Works On Site**
  - **Short stay redevelopment works continuing for the HOPE unit.**
  - **Pedestrian pathway road works across the campus occurring throughout February.**
  - **Works continue to build the new car park.**
  - **Disruptions along Institute Road continuing. Traffic control in place. Please follow the instructions of traffic wardens.**
  - **Trenching for infrastructure upgrades.**
  - **High voltage upgrade works almost finished.**
  - **Infrastructure upgrades underway.**
  - **Due diligence investigations for proposed helipad.**
  - **RMH advises us of disruptions along Redbank Road as works continue.”**
  - **Works have commenced on ICPMR Roof. Cranes onsite.”**