Our Project User Groups (PUGs) are now officially underway with staff and consumers from Westmead Hospital and The Children’s Hospital at Westmead leading the planning work.

The Westmead Hospital is at the functional brief finalisation and schematic design stage with The Children’s Hospital at Westmead working on the concept design stage.

What is schematic design?

Schematic design is where we start to discuss the preferred layout of departments and services. We focus on how patients and staff will move through the service from arrival to departure, admission to discharge, making sure that the physical layout supports best practice.

How are PUGs involved?

Project User Groups, or ‘PUGs’ ensure the frontline staff and patients/consumers bring their experience to the design of the new facility. PUGs are also the place to test our creative thinking and see where we can innovate or improve clinical care and supporting services.

PUGs are used during most stages of a redevelopment. Importantly, an integrated approach is taken with PUGs - with the makeup of the groups and the work they focus on. This includes covering not just their work stream but also education, training and research, new ways of working, ICT and precinct-wide considerations.

Representatives from clinical leads, consumers, education, training and research groups will work together to challenge conventional thinking and ensure we deliver the best possible outcome within the allocated budget and time constraints.

How many PUG’s are there?

Currently there are over 20 PUGs working across separate clinical areas of the redevelopment.
### Service PUGs
- Perioperative and Interventional Services
- Sterilising
- Acute inpatient
- Acute Admissions Unit
- Acute Medical Imaging
- Ambulatory care
- Cardiac comprehensive care centre (CCC)
- Emergency Department
- Patient Discharge Unit
- HOPE
- Pharmacy

### Overarching PUGs
- Education, Training and Research
- Generic Rooms
- New Inpatient Units
- Pathology
- Clinical Support
- CHW Integration
- New Ways of Working
- Support Services/Logistics
- Digital Hospital
- Main Entry/Linkway
- Wayfinding

### I’m not in a PUG, how can I be involved?
- PUG members will be talking to staff and consumers about design stages and are keen for feedback. Find out who the PUG members are in your area and ask questions or give feedback.
- Ask your manager or head of department to discuss the Westmead Redevelopment at your staff meetings.

### How do I find out about the progress of PUGs?
- Talk to your manager, NUM or Head of Department. Attend regular department or division meetings where the redevelopment is an agenda item.
- Invite your PUG lead or the redevelopment team to make a special presentation to your team. Attend hospital staff forums and keep reading this weekly Project Update for stories and updates. You can also check the staff intranet website or contact the project office on 1800 9900 296.

Over the coming months the PUGs will progressively add detail to the layout. They will be working with staff and consumers to design the space so get involved.
Important information on our works

- Please be patient, there will be disruption on the campus over the next five years.
- Check signs around your usual parking area for upcoming changes as the project progresses.
- Follow instructions from site staff.
- Walk only on marked paths.
- Report any concerns or questions you have to the Project Office – 1800 990 296

Works On Site

- Disruptions along Institute Road continuing. Traffic control in place. Please follow the instructions of traffic wardens.
- Car parking construction. Access to Oval is now closed until the new car park is opened in 2016.
- New institute road car park has opened.
- Infrastructure upgrades underway.
- High voltage upgrade works continue.
- Works have commenced on ICPMR Roof. Cranes will be operating onsite adjacent to the ICPMR works.
- Construction of the new helipad commencing soon.
- Redbank Road/Casuarina Lodge and WH5 car parks are closed.