When the new hospital building opens at Westmead, many healthcare services and staff at Westmead will have participated in a lengthy transition and planning process.

At the start of 2017, the Westmead Redevelopment project user groups (PUGs) moved into the planning phase called detailed design. PUGs are made up of a wide range of staff, patients and consumers including representatives from Westmead Hospital, The Children’s Hospital at Westmead and the University of Sydney.

Members of approximately 40 PUGs have regular meetings with members of the Westmead Redevelopment project team and architects. They discuss unit design and service delivery planning in the new building and the refurbished areas of Westmead Hospital.

Right now, the PUGs are developing the ‘nuts and bolts’ of the designs – right down to the power points and the furniture. This is the plan the builder uses to document and construct the new building. Work during this phase informs the construction of prototype rooms, which can be used for testing and simulations.

A major part of the planning work also involves PUG members planning how to implement new models of care, looking at how to transform the way we work and the patient care experience. They’ll look at how to improve education, training and research opportunities and shared services in the new building.

The PUGs are driving the mammoth transition planning that is well underway. From March, the focus has been on the operational impact of the relocation of some services to the new hospital building—what it will mean to patients, families, visitors, staff, students and researchers. They’re also looking at what the transition will mean for the many healthcare services operating across the Westmead precinct and broader health system.

Multiplex Constructions Pty Ltd has been engaged under an ‘Early Contractor Involvement’ arrangement which means they will be involved with finalising the detailed design with Westmead’s clinicians, patients, families and community members.

Want to know more about planning?

Download the detailed design fact sheet which explains the transition from schematic design to detailed design.

Both are phases of our How to Build a Hospital ‘planning wheel’.


Watch the video

Refresh your knowledge of the How to Build a Hospital ‘planning wheel’ by watching the video on our YouTube channel.
What’s happening this week?

The Westmead Hospital refurbishment program continues and includes:

- A3a - refurbished clinical area on level 3 of block A
- The first non-clinical new ways of working space located on level 3 of the Oral Health building
- Westmead Education and Conference Centre (WECC)

Disruptions this week: Expect general noise and deliveries around all of the work sites.

Please take care and follow instructions of the contractors to ensure your safety.

Behind-the-scenes: Oral Health, level 3, gets a new floor

This week we look at work-in-progress photos of the Oral Health, level 3, workspace. Below are photos of the some of the initial site preparation work including the installation of a new floor.

This is the first New Ways of Working (NWOW) space to be built at Westmead Hospital. Read on to find out more about NWOW.

Site preparation is underway, including work on behind-the-wall services such as air-conditioning and cabling.

Installation of cable trays, that hold data and power cables, as the new elevated floor is laid.

Close up of cable trays
Recently we caught up with Mark Priestley, Head of Anaesthetics at Westmead Hospital to get his thoughts on the New Ways of Working process for the new central acute services building.

How are discussions around new ways of working going with colleagues?

I think within my department there is an open mind. Everyone wants a better working environment than the one we’ve got and New Ways of Working (NWOW) philosophy has the potential to offer some uniquely attractive solutions. There is an understandable fear of the unknown, but our department is very willing to explore the opportunities that NWOW can provide for a much more creative and innovative workplace.

How do you think New Ways of Working can help attract the best new staff now and into the future?

New staff will want to conduct their work in a quiet and private environment, while at the same time have easy access to colleagues for collaboration and the free exchange of ideas. NWOW has the potential to give us that in a way that the traditional workplace model can’t. The challenge for us is to ensure that NWOW provides an enjoyable workplace where clinicians can share space with colleagues but still have a sense of ‘home’ i.e. their own space, individually or in small groups, when they need it. Morale and productivity are linked and we want new staff to see that they would be joining a vibrant workplace, proud of both individual and team achievements.
Project Update Special

Last week the first groups of the Western Sydney Local Health District finance and clinical governance teams visited the level 3 Oral Health fit-out for a site walk.

Staff used zonal layout plans, previously discussed during schematic and detailed design, to orientate themselves to how the newly refurbished area will look once completed.

Construction work is well underway to build the New Ways of Working (NWOW) enabled space. The project team have gone through the NWOW process with the finance and clinical governance team to finalise the design. They are now commencing the change management process to prepare for working in the new zone.

The refurbished area will be completed and operational later this year.

Finance and Clinical Governance Aspirations

The diagram to the right, outlines the aspirations for the New Ways of Working area in level 3 of Oral Health. These were identified in workshops held in 2016. They are the ‘guiding stars’ for the work ahead and will guide:

- The consultation and participation process
- Decisions around what etiquette and behaviour is acceptable in each work area
- Zoning decisions—there are mixed usage areas that are designed especially for different tasks, and
- Much more!

The level 3 Oral Health NWOW project progress is ramping up! Below is a diagram of the change process for finance and clinical governance. The same process will be undertaken for all future NWOW spaces. The teams will also be actively involved in these upcoming change management workshops:

- Change workshop 1—exploring what the new way of working practically means
- Change workshop 2—looking at how we use paper, mobility and work styles to increase collaboration
- Change workshop 3—developing our ‘house rules’ and move plans

Where are they up to?

The clinical governance team during a site tour of the new NWOW space.
The Blacktown and Mt Druitt Hospitals (BMDH) B2 Hub opens at the end of May for Western Sydney Local Health District (WSLHD) administration and executive staff. It’s the first New Ways of Working (NWOW) space at Blacktown.

If you’d like to see the B2 Hub, an open house preview will be held on Thursday, 25 May from 12-1pm for all WSLHD staff. Further details are available in the BMDH project update.

“The NWOW environment provides the best physical setting for whatever kind of work you need to do, when you need to do it. It’s designed to create a more satisfying workspace for people—this is a people-centred approach,” Director Strategic Business Development & Commercial Services Leena Singh said.

“Activity Based Working means that all the available space in the department can be fully utilised by all staff at any time, as opposed to the current situation where space often is restricted, resulting in areas not being fully utilised and frustration by staff who cannot find space for impromptu meetings or visits.”

A group of staff from WSLHD and the Westmead Redevelopment project team will be visiting the new hub this week to familiarise themselves with the new working style. Keep an eye out for more information in next week’s update.


Look out for part 2 of the NWOW project update special, as we continue to profile the exciting planning underway across the WSLHD!

The Western Sydney Local Health District (WSLHD) will launch its employee wellbeing program with a week-long festival from May 29-June 2. Diabetes prevention and resilience will be two key areas of focus.

Activities include meditation, zumba, laughing classes and internationally-renown guest speakers. Employees can also get brief health checks, take a stroll in the sun with members of the WSLHD executive on Walking Wednesday or put their abs to work in core strengthening classes.

The festival is a major landmark in the WSLHD wellbeing program, and follows the introduction of Fitness Passport for WSLHD employees in April. The full Wellbeing Festival program can be viewed on the staff intranet. See you there!
The link bridge to the Westmead Institute for Medical Research (WIMR) is now open.

Access into the link bridge and the WIMR building is for those with swipe card access only.

Contact WIMR reception if you have any queries about access on 8627 3000

Please contact us on 1800 990 296 or: WSLHD-westmeadproject@health.nsw.gov.au if you have any questions.
The Children’s Hospital at Westmead Staff Forum

Where: The Children’s Hospital at Westmead, Lorimer Dods Lecture Theatre, level 4
When: Thursday, 18 May, 9:00-10:00am

The staff forum will cover:

- Sydney Children’s Hospitals Network Strategic Plan
- An update on Westmead Redevelopment works
From **Monday, May 22, 2017**, there will be changes to the distribution of parking on the oval staff car park.

This car park is a shared car park between staff from Westmead Hospital and The Children’s Hospital at Westmead. From May 22, additional spaces will be allocated to staff from The Children’s Hospital at Westmead. This is a result of the closure of their open-air car park for construction staging as part of the Westmead Redevelopment project.

Additional assisted-valet parking services will be available to Westmead Hospital staff in the Institute Road car park.

Assisted-valet parking services will operate from Monday to Friday and is subject to demand.

We want to thank all staff for their patience as we implement changes to car parking across Westmead Hospital.

For more information contact the project team on 1800 990 296 or email us at:  
**WSLHD-WestmeadProject@health.nsw.gov.au**
Works In Westmead Hospital

Work continues on the Westmead Education and Conference Centre (WECC).

Construction continues of the first non-clinical New Ways of Working space on level 3 of the Oral Health building.

The A3a refurbishment works continue. Ongoing disruption in and around the area including level 2, 3 and access to and from the loading dock.
Precinct Works

Areas under construction

Car parks currently available* for Westmead Hospital staff

Car park P6 access. Please follow traffic lights and signage and follow the instruction of traffic control

The new pedestrian route is open (as shown)

The current undercover walkway now forms part of the central acute services building construction zone. An alternative pathway has been built. There will be increased truck movements in this area. Please be cautious and mindful of pedestrian safety.

Temporary fencing has been erected in this location.

Increased pedestrian and construction vehicle traffic in this location. Please exercise caution.

Link bridge to WIMR is now open.

KRI site hoarding erection is complete.

Access to cancer care services and car park P2 is available through car park P3

Night time line marking will occur in car park P3 on Monday 15, May—Wednesday 17 May. Access under traffic control.

A reminder that no staff are to utilise the contractor parking off Mons Road.

*Major changes to parking will continue throughout 2017. We will provide information about future changes in the weekly Westmead Redevelopment project update.