Come and Visit Us During Hospital Week!

This year’s Western Sydney Local Health District’s Hospital Week is occurring from 16-18 August. The Westmead Redevelopment project team will be holding a pop-up stall in the main entrance to Westmead Hospital at our info hub. Come by to find out more about the exciting progress we’ve made in 2017 as well as what’s to come, including:

- Car parking
- Ride and Stride Week 2017
- Progress on the central acute services building.

We’ll also have our virtual reality goggles at the stall. Peer into the future of Westmead!

Daring to Design Our Health Future

Last month members of the Westmead Redevelopment team and consumers, from the Western Sydney Local Health District (WSLHD) and The Sydney Children’s Hospitals Network (SCHN), attended the Vivid Ideas event Dare to Design our Health Future.

The event was focused on designing the future of integrated and chronic care from a consumer perspective.

The group were asked to identify a current issue within integrated healthcare and develop a solution utilising a suite of design tools provided at the event. The project team and consumers looked at the provision of healthcare for people from Culturally And Linguistically Diverse (CALD) backgrounds.

The tools involved designing a persona of a chronic illness sufferer then developing a Day In the Life Of (DILO). This persona to create strategies to break down barriers to accessing healthcare.

“The workshop was a great opportunity to try out design-led thinking tools together with consumers from the WSLHD and SCHN. We learned a lot from each other in working through how we might address communication challenges for our CALD communities as we applied the design tools,” project coordinator Caitlin Hazell said.

“We were all a bit surprised by what the issues and challenges were from a consumer perspective and the types of solutions we can develop to address this. The next steps following this workshop will involve identifying how we can validate the findings and propose solutions at future forums. We will be working with our CALD communities to see how we can apply these ideas to service delivery design.”
Westmead Hospital Information Pop-Up Session

In the coming weeks, you will notice a lot of construction activity around the site of the future central acute services building and the Westmead precinct.

There will be some noise and vibration, along with a significant increase in truck movements and construction workers on site.

During the construction work, our priority is ensuring the safety of staff, patients and visitors, so we will be closely monitoring all works across the site.

We know some staff have questions about how the Westmead Redevelopment project team (and the contractors working on the site) are managing contamination, noise and dust.

The project team will be holding an information pop-up booth on Monday, 24 July, 2017 from 11am to 1pm at the University Clinics entrance to Westmead Hospital.

We encourage anyone with questions to drop by and find out more.

We’ve also prepared a fact sheet to provide information on how we’re managing noise, dust and contamination across the project.


If you’d like copies to keep in your work area to show colleagues, patients and visitors, please contact the project team.

We thank you for your patience as we undertake the next exciting stage of site preparation for the central acute services building.

For more information or questions, contact the Westmead Redevelopment team on 1800 990 296 or email WSLHD-WestmeadProject@health.nsw.gov.au.

After-Hours Valet Parking Changes

The process for accessing vehicles from valet parking services after 7pm has changed.

Staff accessing their vehicle after 7pm need to collect their keys from the Secure Parking office (located behind the Information Desk at the main entrance, not the security department).

If staff are unable to collect their keys, Secure Parking staff will deliver keys to the staff member’s ward/office. To request key delivery please contact Secure Parking on the number below.

QUESTIONS: Contact Secure Parking on 0456 580 738.
The Westmead Education and Conference Centre (WECC) level 1 is being upgraded by the University of Sydney as part of the Westmead Redevelopment refurbishment program. It will open in September 2017 for students and staff participating in education, training and research activities.

Part of the University of Sydney’s $500 million investment in Westmead is transforming WECC level 1 into a new, highly engaging teaching and learning environment.

The new space will provide attractive formal and informal learning spaces designed to encourage interdisciplinary collaboration, and to support Westmead’s diverse students, educators, researchers and clinicians.

Contemporary, flexible and technology-enabled spaces will encourage peer-to-peer learning, dialogue and visualisation.

The WECC level 1 project is the first major upgrade of shared education, training and research spaces for Westmead Hospital.

The design of the space has been influenced by consultation with current and future staff and students, and experience from leading education facilities around the world.

If you have any questions, contact the redevelopment team on 1800 990 296 or email us at: WSLHD-WestmeadProject@health.nsw.gov.au

The construction phase of WECC level 1 is nearing completion. Upcoming works:

- Installation of acoustic ceiling panels
- Construction of tiered cabaret theatre
- Installation of wall finishes including writeable walls
- Carpet laying

Free-standing digital screens and whiteboards in the Collaboration Zone.

Construction of tiered seating in the cabaret theatre.

Technology-enabled meeting rooms.

Installation of acoustic ceiling panels.

WECC level 1.
Construction of Westmead Hospital’s first New Ways of Working (NWOW) space — O3Hub — is due for completion soon, with staff expected to move in mid-August.

New Ways of Working (NWOW), also known as Activity Based Working, involves changing the physical spaces we work in. More importantly, it’s about supporting our activities through the physical space, ICT tools, and changing behaviours to create a culture that enables a welcoming workplace.

The Western Sydney Local Health District (WSLHD) is the first health district in Australia to have Activity Based Working specifically designed for hospital staff.

Acting Patient and Carer Experience Manager Wendy Cain has worked at WSLHD’s first NWOW space at Blacktown, B2Hub, and now looks forward to moving into O3Hub.

“I am looking forward to the Clinical Governance team being more visible to each other, and the opportunities to collaborate and easily share information,” she says.

“I am looking forward to how the technology enhances working with our colleagues across the district.”

NWOW will enhance an integrated way of working to support cross-team collaboration.

O3Hub includes high, medium and low focus zones, as well as collaborative workspaces and meeting rooms. It has been designed to make the best use of space for the teams moving in — Finance, Clinical Governance and Procurement.

It is flexible and responsive to how people want to work now and in the future.

Wendy said, “I am renowned for not being at my desk at Westmead because I am at other facilities or working with people in their areas.”

“To be able to use my laptop anywhere in the district and access Skype for Business for meetings and messaging will save me so much time.”

Staff members have gone through a significant consultative and planning process beginning in early 2016, including ‘deep dives’ and training modules on why WSLHD is adopting NWOW, paper independence and mobility.

This week, the last training module on etiquettes and working in an activity based environment wraps up, before staff orientation sessions and I.T. training commence next week. Watch this space!

More information and resources for staff: http://bit.ly/2u0heSH
Westmead Hospital Refurbishment Program

Westmead Hospital is currently undergoing a refurbishment program as part of the Westmead Redevelopment project. Over 30 per cent of clinical areas in Westmead Hospital will be refurbished between 2017 and 2022. Read more on our website: westmeadproject.health.nsw.gov.au/projects/refurbishments

What’s happening this week?

The Westmead Hospital refurbishment program continues and includes:

- A3a - refurbished clinical area on level 3 of block A
- The first non-clinical new ways of working space located on level 3 of the Oral Health building (called the O3Hub)
- Westmead Education and Conference Centre (WECC) - level 1

Disruptions this week: Expect general noise and deliveries around all of the work sites.

**A3a fit-out work in July**

- **Partition walls** - The walls have been erected and painting has begun.
- **Service installation** - Installation of services including water, power, medical gases and mechanical units.
- **Doors** - Installation of new smoke doors.
- **Flooring** - Concrete floors are being levelled through the area in preparation for the installation of new vinyl.
- **Wet area preparation** - Waterproofing of wet area surfaces.
- **Pneumatic tube system** - Reconnection of A3a’s pneumatic tube system.
- **Electrical infrastructure** - Upgrades to electrical infrastructure that will service the department.
- **Air handling unit** - Replacement of the air handling unit which will service A3a and other wards.

**Interesting fact!**

We expect to use **400 litres** of paint in A3a!

**New doors, ready for installation.**

**The first of the paint is rolled onto the walls in one of the patient rooms.**

**The staff station is starting to take shape. A suspended ceiling feature is visible underneath the ceiling grid.**

**Medical gases lines in the ceiling. These lines feed the medical service panels above patient beds.**

**FDC Site Manager Pierre Taouk mops the floors — part of the dust suppression measures at the site.**
The A3a refurbishment works continue with ongoing disruption in and around the area including level 2, 3 and access to and from the loading dock. See the refurbishment page for more information.

Construction continues of the first non-clinical New Ways of Working space on level 3 of the Oral Health building — now known as O3Hub.

WECC hoarding to be removed two weeks from now.
**Precinct Works**

- **Car parks currently available** for Westmead Hospital staff
- **Areas under construction**

**Areas under construction**

- **Car parks currently available**
  - for Westmead Hospital staff

**Major changes to parking** will continue throughout 2017. We will provide information about future changes in the weekly Westmead Redevelopment project update.

**Emergency Department**

- Westmead Hospital Main Entry
- Traffic control is in place to manage access to the loading dock. These works will last approximately six weeks.

**Loading Dock**

- **Brain Injury Unit pathway works** occurring from Monday, 24 July.
- **Hoarding rectification works** commence this week.
- There is alternate building access into the Kids Research Institute until September 2017. Signage is in place.

**Piling holes to commence this week in this location.**

*Major changes to parking will continue throughout 2017. We will provide information about future changes in the weekly Westmead Redevelopment project update.*