You may have noticed over the last few months that the precinct has become substantially busier with lots of construction work commencing across the campus. For those who are unsure what’s happening next, here’s a reminder:

**The ‘New Road’**

The first section of the new road is due for completion in mid-August. This will allow staff access to the Institute Road car parks with better traffic flow and management systems designed to ease car park entry and exit.

**Institute Road Car Parking**

The last two sections of Institute Road car parking are due for completion in September. They will contain approximately 410 spaces and will be used by Westmead Hospital staff.

**The Oval Car Park**

The new Oval car park is due for completion in late September. The new car park will contain approximately 360 spaces and be used by The Children’s Hospital at Westmead staff and Westmead Hospital staff.

**Old Car Park P5**

Part of the Oval car park work includes newly refurbished parking spaces in the old car park P5 area.

**The Multi-Storey Car Park**

The multi-storey car park is due for completion in mid-2017 and will see the precinct experience the first significant increase in car parking numbers. The new multi-storey facility will consist of eight levels and contain 1250 spaces. It will also include a new landscaped green area and walkway access from the car park to Westmead Hospital.

We remind all staff that there is no net loss of parking spaces during the redevelopment. The Westmead Redevelopment project team recognises the importance of parking availability at Westmead and are working hard to deliver new parking facilities and infrastructure, traffic management plans as well as working closely with Transport NSW to develop longer term public transport solutions.

If you have any questions or feedback about car parking, contact the project office on 1800 990 296 or email us at: WSLHD-WestmeadProject@health.nsw.gov.au
A ‘Nurse Siri’, apps that track patient waiting and discharge times, electronic food ordering systems, and new medication ordering systems were just a few of the technology ideas suggested by consumers at a recent workshop.

Last month Deloitte facilitated a consumer workshop to discuss how ICT could be used to transform Westmead—both now and in the future. Consumers brainstormed how current and new technology could improve the patient, carer and visitor experiences before, during and after a hospital visit.

Other suggestions included new ways for patients and carers to access medical records, information and check in kiosks and signage with multiple languages and infographics. Consumers discussed re-charging zones for mobile devices and tablets for children and families in waiting areas. A system to circulate digital infection control and health-related messages was another idea. How to use technology to improve patient comfort was discussed in detail with ideas including improved acoustics in spaces through better design combined with technology including better noise control for patient entertainment systems.

“Technology on its own is not the solution for everything,” said workshop participant Dipti Zachariah.

“Technology solutions without consideration of basic human emotions, behaviour, needs and experiences is not going to work. For example, hospital is not a fun experience for most people. As a patient you are likely to be anxious and may be emotional. If there is an overly complex kiosk to check in at the entry, it will not work. In that moment, what to a computer programmer may seem like a relatively simple task, actually may cause great stress if the design is not right. If a patient is with a carer or loved one, it may be up to them to enter information at this point.”

She continued, “Any kiosk or other ICT systems we design for the new buildings must be easy to read, easy to navigate and be designed with the end user in mind — no technology for technology sake.”

The workshop follows on from and builds on work undertaken earlier in the year for the Digital Hospital Investment and Implementation Plan for the Westmead Redevelopment Stage 1 and the current work underway for the Blacktown Mount Druitt Hospital Expansion Stage 2 planning. The many ideas and discussions from this workshop will inform technology and broader planning for the Westmead Redevelopment.

Do you have a technology idea or solution to a problem?

If you have any ideas about how ICT can transform patient, carer and visitor experiences, we’d love to hear from you.

Please contact the Westmead Redevelopment Project Team at WSLHD-WestmeadProject@health.nsw.gov.au or 1800 990 296.
Thanks to all staff who participated in the naming of the new road competition

- We received a whopping 443 entries! The project team have been hard at work reviewing everyone’s excellent suggestions and have identified an overwhelming majority of people who have suggested an Aboriginal name for the new road. As a result of this, we are currently engaged with local indigenous community representatives from the Western Sydney Local Health District, The Sydney Children’s Hospitals Network and the City of Parramatta Council to review and approve the names which carry Aboriginal significance. Once agreed we’ll put together a list of the best suggestions and open up final voting for staff to decide on the most suitable name - watch out for an update from us soon!
From COB Thursday 4 August 2016 to Saturday 27 August 2016, infrastructure upgrades will be undertaken directly in front of Redbank House.

These works will enable the establishment of the new road, completion of the remainder of the Institute Road car park and the construction of the new car park and landscaping directly in front of Redbank House.

During construction there will be 12 parking spaces allocated to Redbank for visitors and patients only in the Institute Road car park.

Redbank staff are required to park in available staff parking areas such as Institute Rd, Mons Rd or car park P6 or P4.

Vehicle and pedestrian access to the school will be maintained.

Pedestrians must stay on marked paths and access the building via the front entrance.

Emergency access protocol will be in place.

Redbank House and school will function as normal.

Thank you for your co-operation.
The next Westmead Hospital Traffic and Transport staff forum will be held on Tuesday, 9 August 2016. It will cover:

- An update on the construction vehicle staging plans for the central acute services building
- What’s next for car parking across the precinct
- A public transport update
- Information about the construction of a temporary linkway between Westmead Hospital and The Children’s Hospital at Westmead

Works On Site

- Infrastructure upgrades underway.
- Changes to Redbank access for pedestrians and vehicles. Please follow the instructions of traffic wardens.
- Car parking construction. Access to Oval is closed until the new car park is opened in late September 2016.
- Construction works occurring in this location on Wednesday 3 August. Please follow the instructions of traffic wardens.
- Area closed for construction.
- Car parks closed for construction. Changed traffic conditions.
- Construction of the new helipad

For more information, please visit https://www.westmeadproject.health.nsw.gov.au.