A series of workshops have asked GPs, staff and partners how Westmead’s Information and Communications Technology (ICT) can transform the patient journey and experiences.

The workshops, and new guest lecture series, are part of the Westmead Redevelopment and Western Sydney Local Health District’s review of ICT infrastructure and services—often referred to as ‘Digital Hospital’ planning.

Consultants from Deloitte, and staff from Western Sydney Local Health District (WSLHD) ICT and Westmead Redevelopment, are facilitating a series of workshops with specialists, researchers, students, nurses, doctors, consumers, GPs and educators. Workshops have explored the patient journey and associated ‘pain points’ and opportunities for ICT solutions.

Last week, one such workshop, a GP-focused session, looked at a range of ICT current and potential processes and options, including; patient referral and appointment systems; GP notification systems; and new ways to manage and share patient data and care plans.

Participants explored current and future medical record portals—portals accessed by GPs, specialists, clinicians and allied health staff at hospitals, as well as other services providers.

Conversations included the importance of timely patient access to their health information through a potential patient portal. Such a portal could include a patient-centric and personalised ‘dashboard’ with easy-to-understand and engaging healthcare information such as technical and plain-language medical reports plus post-hospital advice in the form of fact sheets or videos. Content could include dietary advice, medication information and post-procedure treatment plans.

Workshop participant Dr Jaspreet Saini, a GP in Blacktown, discussed the importance of the Westmead Redevelopment and Digital Hospital.

“I think for me it is always about patients being informed at every step of their journey in their healthcare.

Communication with patients is always going to be first and foremost. It is vital that communication occurs on a timely basis, that the families are involved with those conversations and that patients are well aware of the treatment they are receiving.

Patients should be informed of their treatment options and how they will be followed up in the community afterwards. It’s important that we are making sure they are connected with their practitioners or other providers after they leave the facility as well.”

GP workshop participant, Dr Jaspreet Saini

In addition to these workshops, Deloitte speakers are delivering a number of interesting presentations to WSLHD staff.

A recent talk by Andrew Muir, Deloitte Analytics Partner, discussed the opportunities for large organisations, like WSLHD, to become an “Insight Driven Organisation”.

Questions included “What data do we need to answer the big questions?” and “What is Continued over the page
the value of the data that WSLHD has to offer to other people?” He discussed the growing need in organisations for the development and recruitment of “purple people” - individuals with technical and analytical skills combined with business and communication skills.

GP workshop participants share their ICT ideas and experiences

Left to right: Simon Crisp (Deloitte), Andrew Muir (speaker, Deloitte Analytics Partner and Insights Driven Organisation (IDO) Expert), Sabrina Walsh (CIO, WSLHD) and Melissa Ferrer (Deloitte)

Interested in ‘big data’?

- Do you want to hear about initiatives of Sydney Health Partners about the potential to transform health through data science?
- Do you have structured data that you would like to better visualise?
- Do you have structured data from which you would like to gain insight through visualisation or state of the art statistics/machine learning?
- Do you want to use health data to improve clinical practice?

If YES, this ideas event at Westmead is for YOU:

Date: Tuesday 21 February

Time: 5:00pm-6:00pm

Venue: Lecture Theatre 1, Westmead Education and Conference Centre (WECC), Westmead Hospital

RSVP and more information:
The important connection between Westmead Hospital and The Children’s Hospital at Westmead will be maintained for as much time as possible during construction of the new acute services building.

Work is being undertaken to erect the new temporary linkway between Westmead Hospital and The Children’s Hospital at Westmead. The proposed solution will enable a critical link between the two operating hospitals to be preserved during construction of the new central acute services building.

A mobile crane is now on site which will be used to lift the linkway structure onto the supporting beams in sections which can then be secured. It can lift up to 70 tonnes and it’s operating arm can lift to a distance of 44 metres.

“The temporary linkway structure is being constructed using repurposed shipping containers which will be suspended on steel supporting beams,” project director Tim Mason said. “The containers and their interior were specially designed in Brisbane and transported to Westmead. The materials being used are very robust and once completed we’ll have a suitable linking structure to allow hospital services such as patient transport to be maintained.”

Once the temporary linkway is completed, the current linkway will be demolished along with the building which previously housed the Newborn and paediatric Emergency Transport Service (NETS). The temporary linkway will then be in place and accessible whilst the central acute services building is built beside it.

The temporary linkway will be completed in March 2017. There will be some changes to pedestrian access as linkway works progress. We ask everyone entering car park P3 to remain alert and exercise caution as works occur in this location. Please follow the instruction of onsite traffic control.

Keep an eye out for more updates about the linkway in the project update as we move closer to completion. If you have any questions or concerns, please contact the project team on 1800 990 296 or email us at WSLHD-WestmeadProject@health.nsw.gov.au
Changes to Car Park P6 Access

- From Wednesday, February 8, 2017, the access route to car park P6 will change.
- Entry and exit to the car park will be temporarily reduced to one lane only (see map above). This disruption is essential to build the new multi-storey car park and the fleet services car park.
- Traffic lights will be installed at key locations on Institute Road and the rear access point to car park P6 (see map above) to manage traffic flows.
- Traffic control will also be in place to assist with changes to access.
- Shuttle bus services are available from the New Road bus stop (see map above). This service is subject to change.
- Just a reminder – the top level of car park P6 is reserved for late starters and is only available after 10.30am.
- There will also be no access to the new open-air car parks from Institute Road. Please use New Road via Mons Road.
Works This Week

Car park opening soon
Car parks currently available* for Westmead Hospital staff
Areas under construction

Projects Underway

- Car park infrastructure upgrades. Construction workers will be in car parks installing cabling equipment.

- CASB preparation works occurring in this location. Please use caution when accessing Westmead Hospital.

- Car park linkway under construction.

- Increased pedestrian traffic in this location. Please exercise caution.

*Major changes to parking will continue throughout 2017. We will provide information about future changes in the weekly Westmead Redevelopment project update.